

DSAAS AI Use Policy

Purpose

This policy outlines the appropriate use of the AI automation products, tools, and services provided by DSAAS Consulting (hereafter referred to as "the AI Systems") by customers. By accessing or using the AI Systems, customers agree to abide by this policy and understand the limitations and responsibilities associated with their use.

1. Acceptable Use

This policy applies to all customers, team members, contractors, and any other individuals who have access to and use the AI Systems, whether on-site or remotely, including work-from-home situations.

1. Restricted to DSAAS Consulting Products:

- The AI Systems may only be used for the specific AI automation services, workflows, and functionalities developed and provided by DSAAS Consulting, including any future updates or intended features.
- They must not be used for any other purpose, including personal queries, unrelated business operations, unauthorized third-party integrations, or activities outside the designated scope of the DSAAS Consulting product.

2. Ethical Interaction:

- Customers must ensure their inputs to the AI Systems are professional, respectful, and relevant to the business automation tasks at hand.
- The AI Systems must not be used to generate, submit, or distribute harmful, offensive, or illegal content.

3. Compliance with Laws:

- The AI Systems must not be used in any manner that violates local, national, or international laws or regulations.
- Users must refrain from inputting or soliciting content that is defamatory, discriminatory, or exploitative.

4. Functionality and Limitations:

- The AI Systems are designed using the latest tools (such as Large Language Models) and architecture patterns. Their use and functionality are limited to current developments in this technological space.
- DSAAS Consulting reserves the right to moderate, update, or change functionality at any time. DSAAS Consulting utilizes upstream services from vendors and complies with the functionalities, limitations, and terms arising from such foundational systems.

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5. Use of Personal Information:

- By using the AI Systems, users consent to share user-specific information, which may be securely stored for a limited period and reviewed.
- This stored information may be used for product improvements, training, and regulatory purposes. DSAAS Consulting will make the utmost effort to protect such information in strict alignment with the DSAAS Consulting IT and Privacy Policies.

2. Prohibited Activities

1. Harmful or Illegal Content:

- Using the AI Systems to generate, submit, or distribute any content that is sexually explicit, violent, hateful, or otherwise prohibited.
- Inputting requests or commands that encourage self-harm, terrorism, harassment, or violence.

2. Misuse of AI Capabilities:

- Attempting to "jailbreak" or manipulate the AI Systems to provide outputs outside their intended automation scope.
- Using the AI Systems to engage in deceptive business practices, such as submitting false data, spamming, or misleading operations.

3. Data and Privacy Violations:

- Sharing personal, sensitive, or confidential information that is not strictly necessary for the execution of the automated tasks.
- Attempting to use the AI Systems to infer or analyze sensitive human attributes such as race, gender, religion, or emotional states.

4. Exploitation of Vulnerabilities:

- Misusing the AI Systems to exploit vulnerabilities, including those related to the socio-economic, age, or physical conditions of individuals.
- Engaging in activities aimed at gaining unauthorized access to the AI models, backend systems, or broader DSAAS Consulting networks.

4. Customer Responsibilities

1. Accuracy and Integrity:

- Ensure that all data, requests, and tasks submitted through the AI Systems are accurate, truthful, and directly related to the contracted automation services.
- Avoid using the AI Systems for frivolous, malicious, or load-testing activities without prior authorization.

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2. Monitoring and Oversight:

- Customers are responsible for monitoring their organization's use of the AI Systems to ensure strict adherence to this policy.
- Client organizations must maintain oversight of AI interactions and ensure that automated outputs align with their own ethical and operational guidelines.

3. Human Oversight (Human-in-the-Loop):

- All critical decisions or actions resulting from the AI Systems' outputs must be reviewed and verified by a qualified human.
- The AI Systems must not be relied upon as the sole decision-maker for matters that carry legal, financial, or other significant consequences without appropriate human intervention and validation.

4. Data Residency and Processing

1. Data Storage and Routing:

- By default, all persistent data will be stored within the Australian (AU) region. However, data may be processed in-memory outside the region or country in specific services and scenarios based on data routing needs.

2. Upstream Service Providers:

- DSAAS Consulting only persists data within Australia and does not guarantee or hold responsibility for data as handled by upstream service providers.

3. Transparency and Validation:

- DSAAS Consulting will be transparent and disclose the use of upstream service details as appropriate. It is the customer's responsibility to validate the suitability of these services for their specific use cases and regulatory requirements.

5. Content Safety and Monitoring

1. Prohibited Content Monitoring:

- Interactions and outputs within the AI Systems will be monitored for compliance with DSAAS Consulting's safety and usage standards.
- Any violations, including attempts to misuse the systems or bypass content safeguards, will be logged and may result in immediate suspension or termination of access.

2. Response Limitations:

- The AI Systems are programmed to limit or block responses to sensitive, personal, or inappropriate topics.

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- Customers must respect these boundaries and refrain from attempting to probe, bypass, or override these restricted responses.

6. Policy Violation

1. Access Suspension or Termination:

- Violation of this policy may result in the temporary or permanent suspension of access to DSAAS Consulting's AI products and services.

2. Legal Consequences:

- Activities involving the unlawful use of the AI Systems may result in legal action and reporting to relevant authorities as per applicable laws and regulations.

3. Reporting Mechanism:

- Users are encouraged and required to report any misuse, anomalies, or security concerns regarding the AI Systems directly to DSAAS Consulting.

Disclaimer

DSAAS Consulting is committed to ensuring that its AI automation products operate in a safe, ethical, and lawful manner. While robust safeguards are in place to mitigate risks, customers are ultimately responsible for their interactions with the AI Systems and must exercise due diligence when integrating these services into their business operations.

By using DSAAS Consulting's AI Systems, customers confirm their agreement to this policy. DSAAS Consulting reserves the right to update this policy to reflect changes in technology, vendor capabilities, regulations, or business practices.